

Committee:	THE STANDARDS COMMITTEE
Date:	14 June 2021
Title:	The Ombudsman's Code of Conduct Casebook
Author:	Senior Solicitor (Corporate)
Purpose:	For information

1. Background

1.1 Appended is the latest Ombudsman's Code of Conduct Casebook. These are usually published quarterly by the Ombudsman. Members of the Standards Committee will have an opportunity in the meeting to discuss the issues set out in the Casebook

2. Recommendation

2.1 To accept the Report